



THE SALVATION ARMY ONTARIO GREAT LAKES DIVISION

Volunteer Opportunities Hamilton and area

Suicide Prevention Services (24/7 Crisis Line)

Suicide Crisis Line Volunteer: (Supervisor - Director for Program - Program Coordinator)

Hours: Flexible (variety of shifts available due to the 24/7 schedule)

Location: Volunteer work to be done remotely from home. Must have computer with access to Internet and land based telephone or Cell phone.

Qualifications:

- Ability to care for and nurture individuals experiencing varying degrees of crisis
- Concern for others
- Ability to make appropriate decisions quickly and accurately while maintaining a sense of calm.
- Mature and sound judgment
- Open-minded
- Reliable
- Tolerant
- Willingness and ability to actively listen
- Accurate writing skills. Computer skills are an asset.
- Agrees to respect the mission and mandate of The Salvation Army
- Previous experience in social services is an asset.

Duties:

- To successfully complete the Suicide Prevention Volunteer Training Program and attend annual refresher training.
- To be an active member of the Volunteer Suicide Crisis Line Team.
- To receive, assess, and provide supportive intervention for all incoming calls to the Crisis Line during designated shift.
- To provide a listening ear, compassionate approach, information, referrals, and often emergency support to individuals in varying degrees of crisis.
- To complete call logs, report forms, and verbal reports when required.

CONTACT:

Tina Dawson, Program Coordinator

Admin line: 905-522-5244

email: tdawson@sallyann.net

www.hopeSAlive.ca